

Mid Essex CCG External Engagement Log 2018/19 (Apr 18 – Mar 19)

Date	Group / Event	Attending from CCG	People present	Purpose of meeting	Feedback/Actions
5 Mar 2019	Essex Assembly	Caroline Russell	Leaders from across public sector, third sector, businesses and universities	Discuss joint working to deliver a shared vision called "The Future of Essex"	
28 Feb 2019	Patient story filming	Katherine Raven, Paul Gilham, Maria Bujor	Home First patient and spouse	Discuss effectiveness of Home First from patient's perspective and capture comments on film	Patient story film produced for CCG March 2019 Board meeting
27 Feb 2019	Maldon District Council Overview and Scrutiny Committee	Dr Julie McGeachy, James Wilson	Maldon District Council members and officers, residents in attendance	Share information on NHS Long Term Plan, emerging Live Well plans and how these relate to Maldon residents	
26 Feb 2019	South Woodham Ferrers PPG Chair Meeting	Dan Doherty	Chairs of three SWF town practice PPGs	Follow-up meeting to check progress following 20 Feb 2019 meeting	Actions and progress logged
25 Feb 2019	Extended Access to GP Services	A number of CCG directors and staff in shifts through the	Chelmsford shoppers and residents	Share information about Extended Access, seek feedback to improve the service and promote the Mid	More than 50 survey responses on how people would use Extended Access recorded; specific concerns

	roadshow	day		Essex Child Health app for smart devices	and comments logged for follow-up
20 Feb 2019	Winter Resilience Roadshow	Gill Woodward	Residents of Witham and Community360 workers	Discussions with residents about ways the health and care system can support them during the colder months	
20 Feb 2019	South Woodham Ferrers PPG Chair Meeting	Dan Doherty	Chairs of three SWF town practice PPGs	Review of actions and resident communications agreed at 23 Jan 2019 meeting	Practices to be chased to ensure all have uploaded agreed communications to their websites and shared with patients
18 Feb 2019	Stakeholder Survey calls	Katherine Raven, James Sharp, Trudy Piner, Maria Bujor	Various stakeholders	Encourage participation in Ipsos MORI 360° Stakeholder Survey sharing feedback on CCG work	Increased response rates for the survey
15 Feb 2019	Community involvement discussion	Dan Doherty	Member of Maldon practice PPG	Discussion of opportunities for patient involvement in CCG activities across the Maldon locality	Identified ways closely involved in
15 Feb 2019	Mid Essex Marketing and Comms Steering Group	Katherine Raven, James Sharp, Paul Gilham, Maria Bujor	Communications leads from partner organisations across the system	Sharing information on forthcoming CCG communications campaigns, particularly around thanking staff and self-care	Planning with partners present on how to share and promote Live Well campaigns
5 Feb 2019	Live Well Committee	Dr Anna Davey, Caroline Russell and a number of CCG directors and staff	3 CCG volunteer Community Champions	Review and ratify recommendations and actions from sub-committees and make recommendations to Board	Papers are confidential
30 Jan 2019	Essex Health and Wellbeing Board	Caroline Russell, Dan Doherty, James Wilson	HWB members and colleagues from across the system	Review partnership working and system integration across Essex Health and Care	

29 Jan 2019	STP Locality Development Stakeholder Workshop	Caroline Russell, Rachel Hearn, James Wilson,	Partners from across the mid and south Essex health and care system	Discussion of how to work across systems to support place-based improvement to residents' health and wellbeing	Feedback captured by STP communications team for incorporation into future plans and strategies
25 Jan 2019	Die Well Workshop	Rachel Hearn, Paula Wilkinson	Farleigh Hospice representatives and other partners from across the system	Discussion of end of life services in mid Essex	
25 Jan 2019	MP meeting	Caroline Russell, Dan Doherty	Local MP	Catch up on Live Well Hub development	
24 Jan 2019	Board meeting in public	CCG Board members, Paula Wilkinson, Sara O'Connor, Paul Gilham	Approximately 5 members of the public and interested parties	For Board to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	As captured in Board minutes and action logs, available online at https://midessexccg.nhs.uk/about-us/ccg-board-meetings/board-papers
23 Jan 2019	Hospital Walkabout	Rachel Hearn, Viv Barker	Basildon Hospital staff and patients	Quality visit	
23 Jan 2019	South Woodham Ferrers PPG Chair Meeting	Dan Doherty, James Wilson	Chairs of three SWF town practice PPGs, Chair of SWFH&SCG	Discuss next steps for patient and resident communications following 9 Jan 2019 public meeting	Further comms actions identified
17 Jan 2019	STP Clinical Cabinet	James Wilson	Clinical colleagues from across mid and south Essex	Involve clinicians in STP strategy and forward planning	
16 Jan 2019	Winter Resilience	Diane Gypps	Residents of Halstead and	Discussions with residents about ways the health and care system can	

	Roadshow		Community360 workers	support them during the colder months	
16 Jan 2019	Essex Partners Board	Dr Anna Davey, Caroline Russell, James Wilson	Partners from across the county	Review of challenges and partnership working across Essex	
15 Jan 2019	Primary Care Commissioning Committee	Nathalie Wright, Viv Barnes and others	PCCC members and attending members of the public	For PCCC to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	As captured in minutes and action logs, available online at https://midessexccg.nhs.uk/about-us/primary-care-commissioning-committee/committee-papers
15 Jan 2019	Live Well Chelmsford	Dan Doherty	NHS, local authority and third sector colleagues covering Chelmsford City	Check progress of Live Well strategy roll out across Chelmsford	
11 Jan 2019	Developing a Population Health Team	Dan Doherty, James Wilson	Partners from across the system	Establish ways forward for integrated approaches to Live Well rollout across localities	
9 Jan 2019	South Woodham Ferrers Health Hub public meeting	James Wilson, Kerry Harding plus comms support	GP partners and practice managers from SWF town practices plus approx. 320 members of the public	Explain and discuss plans for three practices' move into new health hub later in 2019 and possible effects on their patients	Publication of reports in local media and consideration of further drop in information events
9 Jan 2019	Live Well Committee	Dr Anna Davey, Caroline Russell and a number of CCG	2 CCG volunteer Community	Review and ratify recommendations and actions from sub-committees and make recommendations to	Papers are confidential

		directors and staff	Champions	Board	
2 Jan 2019	Community Engagement Meeting	Dan Doherty	EEAST Colleagues and members of the public	Ensure public involvement in ambulance trust forward plans	
14 Dec 2018	Care home managers event	Dan Doherty	Managers from mid Essex care homes	Discuss services to support care home residents	
13 Dec 2018	MP briefing	Dan Doherty	Local MP	Catch up on Live Well Hub development	
11 Dec 2018	Childhood Illness	Dr Anna Davey, Stella Muorah plus comms support	Approx. 50 families and NHS 111 Representative	Raise awareness of common childhood conditions and best practice in managing them	Very positive feedback
7 Dec 2018	STP Joint Committee meeting in Public	Dr Anna Davey, Caroline Russell, Viv Barnes	Joint Committee members and attending members of the public	For Joint Committee to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	As captured in minutes and action logs, available online at https://midessexccg.nhs.uk/about-us/mid-and-south-essex-stp-joint-committee/committee-papers
4 Dec 2018	Live Well Committee	Dr Anna Davey and a number of CCG directors and staff	2 CCG volunteer Community Champions	Review and ratify recommendations and actions from sub-committees and make recommendations to Board	Papers are confidential
29 Nov 2018	Childhood Illness Workshop	Dr Anna Davey, Dr Ike Adiukwu, Stella Muorah plus comms support	Approx. 50 families	Raise awareness of common childhood conditions and best practice in managing them	Very positive feedback
29	Clinical Cabinet	Dr Anna Davey, Dan	Clinical colleagues	Involve more closely primary care	

Nov 2018		Doherty, James Wilson, Paula Wilkinson	from across mid Essex	clinicians in particular in CCG strategy and forward planning	
29 Nov 2018	Future Joint Working	Dan Doherty, James Wilson	Braintree DC members and officers	Review partnership working and service integration	
27 Nov 2018	Childhood Illness Workshop	Dr Liz Towers, Dr Ike Adiukwu, Caroline Russell, Mary Oaiya plus comms support	Approx. 50 families	Raise awareness of common childhood conditions and best practice in managing them	Very positive feedback and BBC Look East coverage
23 Nov 2018	Digital Boomers Stroke Pathway Workshop	Dan Doherty	ECC officers and other partners	Discuss reaching 'Baby Boomer' generation through digital engagement	
21 Nov 2018	Ageing in Urban Communities	Dan Doherty, James Wilson and others	Anglia Ruskin University academics, ECC staff and other partners	Sandbox discussion to identify projects that might ease system pressures and would benefit from further research	Two projects identified for seed funding
21 Nov 2018	Essex Health and Wellbeing Board	Caroline Russell	HWB members and colleagues from across the system	Review partnership working and system integration across Essex Health and Care	
20 Nov 2018	Patient Reference Group	Nathalie Wright, James Wilson, Paula Wilkinson, Katherine Raven, Paul Gilham,	Approximately 15 patient representatives	Agenda available at http://bit.ly/2narkW7	As captured on PRG Action Log, also online at http://bit.ly/2narkW7
16 Nov 2018	MP briefing	Caroline Russell	Local MP	Catch up on constituency matters	

15 Nov 2018	Essex Chief Executives Association	Caroline Russell	Chief Officers from various public sector bodies	Review of challenges and partnership working across the county	
14 Nov 2018	Childhood Illness Workshop	Dr Julie McGeachy, Michelle Parker, Nathalie Prior, Liz Mansfield plus Comms support	Approx. 50 families	Raise awareness of common childhood conditions and best practice in managing them	Very positive feedback
13 Nov 2018	Primary Care Summit	Executives and other staff	Approx. 130 GPs and other practice clinicians	Sharing information and updates on support for patients and GP practices during the winter months	Very positive feedback from most delegates
9 Nov 2018	The One Chelmsford Partnership Strategic Board	Dan Doherty	Chelmsford CC members and officers plus other system partners	Review of closer public service integration for Chelmsford City Residents	
8 Nov 2018	Essex Primary Care Conference	Dan Doherty	Colleagues from across the health and care system in Essex	Discussion of sustainability and future of local primary care provision	
7 Nov 2018	CHESS – Health of rough sleepers	Caroline Russell, Dan Doherty	Staff and service users from CHESS	Discuss local NHS service provision for people without permanent homes in mid Essex	Various
6 Nov 2018	Live Well Committee	Dr Anna Davey and a number of CCG directors and staff	2 CCG volunteer Community Champions	Review and ratify recommendations and actions from sub-committees and make recommendations to Board	Papers are confidential
30 Oct 2018	Mid and South Essex MP	Caroline Russell	Local MPs and STP colleagues	Discuss latest developments around Mid and South Essex STP	

	Briefing				
18 Oct 2018	Live Well Chelmsford	Dan Doherty	NHS, local authority and third sector colleagues covering Chelmsford City	Check progress of Live Well strategy roll out across Chelmsford	
17 Oct 2018	Diabetic Conference	Dr Anna Davey	Clinical colleagues from across the system	Identify and carry forward best practice around diabetes care	
11 Oct 2018	Essex Health and Wellbeing Board	James Wilson	HWB members and colleagues from across the system	Review partnership working and system integration across Essex Health and Care	
5 Oct 2018	STP Joint Committee meeting in Public	Dr Anna Davey, Caroline Russell, Viv Barnes	Joint Committee members and attending members of the public	For Joint Committee to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	As captured in minutes and action logs, available online at https://midessexccg.nhs.uk/about-us/mid-and-south-essex-stp-joint-committee/committee-papers
3 Oct 2018	East of England Social Prescribing Conference	James Wilson	NHS, local authority and third sector colleagues from across the region	Identify and carry forward best practice around identifying pre-clinical needs and signposting to appropriate services	
2 Oct 2018	Primary Care Commissioning Committee	Nathalie Wright, Viv Barnes, Dan Doherty, James Wilson and others	PCCC members and attending members of the public	For PCCC to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	As captured in minutes and action logs, available online at https://midessexccg.nhs.uk/about-us/primary-care-commissioning-committee/committee-papers

2 Oct 2018	Live Well Committee	Dr Anna Davey and a number of CCG directors and staff	2 CCG volunteer Community Champions	Review and ratify recommendations and actions from sub-committees and make recommendations to Board	Papers are confidential
28 Sep 2018	MP meeting	Caroline Russell	Local MP	Catch up on constituency matters	
27 Sep 2018	Board meeting in public and Annual General Meeting	CCG Board members, Sara O'Connor, Katherine Raven	Approximately 10 members of the public and interested parties	For Board to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement. Presentation of annual report and community awards.	As captured in Board minutes and action logs, available online at https://middlessexccg.nhs.uk/about-us/ccg-board-meetings/board-papers
25 Sep 2018	Care Home Quality Follow up Meeting	Rachel Hearn	Care home colleagues	Track progress from earlier quality meeting	
25 Sep 2018	Live Well Partnership Group	Dan Doherty	Local authority representatives and other Live Well partners	Check progress of Live Well strategy roll out across the county	
24-28 Sep 2018	Winter Wellness Road Show	Various CCG Directors and staff, and clinical colleagues from across the system	Members of the public – leaflet distribution and approx. 300 conversations	Promote NHS 111, flu jabs and other NHS services to support people to Live Well through winter	
21 Sep 2018	Integrated Community Health and Social Care Event	Dan Doherty, James Wilson	Health and Care colleagues from across the system	Discuss options for closer working between organisations and more joined up services	

20 Sep 2018	Manor Street Landscape Design meeting	Dan Doherty	Braintree DC members and officers	Discuss options around the setting of new Live Well hub in central Braintree	
19 Sep 2018	Essex Health and Wellbeing Board	Dr Anna Davey, Caroline Russell	HWB members and colleagues from across the system	Review partnership working and system integration across Essex Health and Care	
18 Sep 2018	Patient Reference Group	Nathalie Wright, James Wilson, Catherine Hamilton, Katherine Raven, Paul Gilham,	Approximately 15 patient representatives	Agenda available at http://bit.ly/2narKW7	As captured on PRG Action Log, also online at http://bit.ly/2narKW7
14 Sep 2018	Red Bag Engagement Event	Rachel Hearn	Care home staff	To explain and launch the Red Bag Scheme for care home residents' belongings and paperwork	Red Bags distributed to all mid Essex care homes
13 Sep 2018	Primary Care Summit	Executives and other staff	Approx. 200 GPs and other practice clinicians	Sharing Information and updates on current services and new models of care in mental health	Very positive feedback from most delegates
5 Sep 2018	ECC Health Overview and Scrutiny Committee	Caroline Russell, James Wilson	Members of HOSC and attending members of the public	Review of plans and aspirations for community health and care services in Essex	As captured in minutes and action logs, available online at http://bit.ly/2C7mSYp
4 Sep 2018	Primary Care Commissioning Committee	Nathalie Wright, Viv Barnes, Dan Doherty and others	PCCC members and attending members of the public	For PCCC to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	As captured in minutes and action logs, available online at https://midessexccg.nhs.uk/about-us/primary-care-commissioning-committee/committee-papers
4 Sep	Live Well	Dr Caroline Dollery	2 CCG volunteer	Review and ratify recommendations	Papers are confidential

2018	Committee	and a number of CCG directors and staff	Community Champions	and actions from sub-committees and make recommendations to Board	
29 Aug 2018	South Woodham Ferrers PPG meeting	Dan Doherty	Chair and PRG rep from a SWF GP practices	Discussion of developments around the Live Well hub planned for the north of the town	
10 Aug 2018	STP Joint Committee meeting in Public	Dr Caroline Dollery, Caroline Russell, Viv Barnes	Joint Committee members and attending members of the public	For Joint Committee to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	As captured in minutes and action logs, available online at https://midessexccg.nhs.uk/about-us/mid-and-south-essex-stp-joint-committee/committee-papers
7 Aug 2018	Live Well Committee	Dr Caroline Dollery and a number of CCG directors and staff	2 CCG volunteer Community Champions	Review and ratify recommendations and actions from sub-committees and make recommendations to Board	Papers are confidential
24 Jul 2018	Patient Reference Group	Nathalie Wright, James Wilson, Paula Wilkinson, Paul Gilham	Approximately 15 patient representatives	Agenda available at http://bit.ly/2narKW7	As captured on PRG Action Log, also online at http://bit.ly/2narKW7
19 Jul 2018	Braintree District Council Health and Wellbeing Committee	Caroline Russell, Dan Doherty	Committee members and colleagues from across the system	Review partnership working and system integration across Essex Health and Care	
18 Jul 2018	Extended Access patient engagement	Paul Gilham	Practice manager and six patients	Explain and discuss services on offer from Extended Access following 1 August launch in locality	
6 Jul	STP Joint	Dr Caroline Dollery,	Joint Committee	For Joint Committee to make	As captured in minutes and action

2018	Committee meeting in Public	Caroline Russell, Viv Barnes	members and attending members of the public	decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	logs, available online at https://midessexccg.nhs.uk/about-us/mid-and-south-essex-stp-joint-committee/committee-papers
29 Jun 2018	Marie Curie Blooming Great Tea Party	Gill Woodward, Paul Gilham, Jenna Chapman	Marie Curie volunteers and Stock residents	Volunteering and engagement opportunity for CCG staff to support fundraising in mid Essex village	Successful day with genuine contributions from CCG staff
28 Jun 2018	Board meeting in public	CCG Board members, Paula Wilkinson, Sara O'Connor	Approximately 5 members of the public and interested parties	For Board to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	As captured in Board minutes and action logs, available online at https://midessexccg.nhs.uk/about-us/ccg-board-meetings/board-papers
24 Jun 2018	Chelmsford Annual Civic Service	Caroline Russell	Worshipful the Mayor of Chelmsford and other community leaders		
22 Jun 2018	MP briefing	Caroline Russell	Maldon MP	Discuss latest health and care developments in Maldon District and South Woodham Ferrers	
21 Jun 2018	Maldon Up! project filming	Dr Liz Towers, Dan Doherty, Paul Gilham	Care home residents and primary school children	Film one of the intergenerational visits by Maldon All Saints Primary to Longfield Care Home to promote the Maldon Up! project	Interviews filmed with residents and parents' permission; film later shared on social media and ITV Anglia News coverage
19 Jun 2018	Joint Health Overview and Scrutiny Committee	Caroline Russell	Members of three top-tier local authority HOSCs	Update on commissioning and plans for Southend, Essex and Thurrock	
15 Jun	STP Joint	Dr Caroline Dollery,	Joint Committee	For Joint Committee to make	As captured in minutes and action

2018	Committee meeting in Public	Caroline Russell, Viv Barnes	members and attending members of the public	decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	logs, available online at https://midessexccg.nhs.uk/about-us/mid-and-south-essex-stp-joint-committee/committee-papers
6 Jun 2018	Primary Care Commissioning Committee	Nathalie Wright, Viv Barnes, Dan Doherty, James Wilson and others	PCCC members and attending members of the public	For PCCC to make decisions in public and take questions from the floor, ensuring transparent decision-making and encouraging patient involvement.	As captured in minutes and action logs, available online at https://midessexccg.nhs.uk/about-us/primary-care-commissioning-committee/committee-papers
4 Jun 2018	Care home quality visit	Rachel Hearn, Viv Barker	Staff and residents of a local care home	Assess quality of care currently offered and identify ways to support residents to improve quality of life	Actions identified with home
22 May 2018	Patient Reference Group	Nathalie Wright, James Wilson, Paula Wilkinson, Paul Gilham	Approximately 15 patient representatives	Agenda available at http://bit.ly/2narKW7	As captured on PRG Action Log, also online at http://bit.ly/2narKW7
17 May 2018	Essex Compact Forum and AGM	Paul Gilham	Statutory public bodies and third sector groups	Support better joint working to improve the wellbeing of people living and working in Essex	
14 May 2018	Maldon Up! project discussion	Rachel Harkes, James Sharp	Staff and pupils from Maldon All Saints Primary	Discuss with pupils and staff the CCG intergenerational project promo film to be made at Longfield Care Home	Visit to home diaried and action plan agreed
10 May 2018	Essex Partners Board	Dr Caroline Dollery, Caroline Russell	Partners from across the county	Review of challenges and partnership working across Essex	
8 May 2018	InterAct Local Action Group	Rebekah Bailie, ECC Commissioning Manager (on behalf	Approximately 30 members of InterAct including	To share updates on current learning disability commissioning, health check statistics and services	All outcomes and comments recorded in STP Consultation log, to be included in final outcome report in summer 2018

		of the CCG)	LD service users	available to the community	
9 May 2018	Winter Workshop	Dr Anna Davey, Dr Liz Towers, James Wilson, Paula Wilkinson, Rachel Hearn and others	Various mid Essex health and care providers	Review actions taken beyond emergency care system to identify possible solutions to blockages in patient flow and alleviate particular pressures	Ideas taken down for further refinement
27 Apr 2018	Care home quality visit	Rachel Hearn, Viv Barker	Staff and residents of a local care home	Assess quality of care currently offered and identify ways to support residents to improve quality of life	Actions identified with home
26 Apr 2018	Learning from Winter event	Viv Barker	NHS staff from across East of England	East of England Ambulance Service NHS Trust-led meeting to learn from past months and identify ways pressure on NHS services could be eased for winter 2018/19	Actions brought back to CCG for consideration by Executives
25 Apr 2018	Braintree Primary Care Time to Learn	Matthew Turner, Paul Gilham	Approx. 50 GPs and other practice clinicians	Sharing information and updates on chronic obstructive pulmonary disease diagnosis and treatment	Very positive feedback from most delegates
23 Apr 2018	CCG volunteering scoping meeting	Rachel Harkes, James Sharp	CEO of Chelmsford Centre Supporting Voluntary Action	Investigate ways that CCSV could support volunteering programme in the CCG to reflect 100 Days in Mind staff challenge	Volunteering event planned at CCG offices
17 Apr 2018	South Woodham Ferrers PPG cluster meeting	Rachel Harkes	Chair of clustered SWF town practice PPGs	Review of ways the PPG cluster can work more closely together and better inform CCG commissioning	Actions to be taken forward to Patient Reference Group
6 Apr 2018	STP Joint Committee meeting in	Dr Caroline Dollery, Caroline Russell, Viv Barnes	Joint Committee members and attending	For Joint Committee to make decisions in public and take questions from the floor, ensuring	As captured in minutes and action logs, available online at https://midessexccg.nhs.uk/about-

	Public		members of the public	transparent decision-making and encouraging patient involvement.	us/mid-and-south-essex-stp-joint-committee/committee-papers
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